

# Provider Experience Managers

## Where Partnership Powers Better Care

Modern healthcare is more connected and complex than ever. Providers need partners who understand both the clinical and operational sides of care. AcariaHealth's Provider Experience Managers (PEMs) fill that need, bridging providers and pharmacy teams to simplify coordination, reduce barriers, and elevate the patient experience.

### What is a Provider Experience Manager (PEM)?

A Provider Experience Manager (PEM) is more than a pharmacy liaison—they're a trusted partner who understands provider needs, anticipates challenges, and delivers solutions that make specialty care simpler, faster, and more connected.

- Serve as a direct link between your team and the pharmacy
- Manage administrative and logistical pharmacy needs
- Facilitate prior authorizations and coordinate with insurance providers
- Ensure treatment plans move forward without unnecessary delays



**Dedicated Support Team:**  
Clinical and administrative help, including prior authorization and benefits investigation



**Streamlined Referrals:**  
Easy, efficient patient onboarding



**Integrated Pharmacy Services:**  
Coordination across care teams to ensure timely medication delivery



**Therapeutic Area Expertise:**  
Disease-specific insights and resources



**Treatment Optimization:**  
Protocol support to improve outcomes and continuity of care

### Watch Our PEMs in Action

Discover how AcariaHealth's Provider Experience Managers and Account Executives are transforming lives with compassionate care in specialty pharmacy.



ahrx.co/PEMS

**Contact us today to learn more about our Provider Experience Managers.**  
**Phone: 800.511.5144 | Fax: 877.541.1503**

*Transforming Lives With Compassionate Care*

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Specialty Pharmacy